Warranty Terms

& After-Sales Support

3 or 5 Years

WHOLE-PRODUCT COVERAGE

The applicable warranty period depends on the product series. Contact LINQDOM Sales for the warranty terms of your specific model.

01 Warranty Coverage

LINQDOM provides a 3-year or 5-year limited warranty covering the entire product, depending on the product series. The warranty covers defects in materials and workmanship under normal operating conditions during the applicable warranty period.

02 Exclusions

Damage resulting from misuse, improper operation, or external causes is excluded from warranty coverage.

03 Technical Diagnosis & Support

For product-related issues, our engineering team will provide remote technical diagnosis and troubleshooting assistance to identify the cause and help resolve the problem.

04 Replacement Parts & Shipping

If an issue cannot be resolved remotely, necessary replacement parts will be provided free of charge for verified manufacturing defects covered under warranty. The customer is responsible only for the associated shipping costs.

When requesting support: Please retain proof of purchase and provide the product model and a description of the issue. For model-specific warranty details, please contact LINQDOM Sales.